

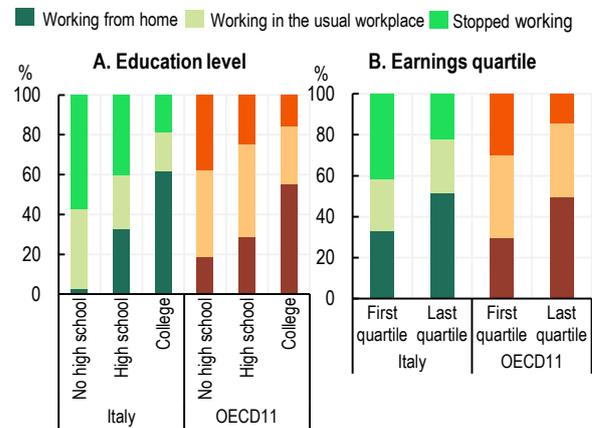
Low-paid and low-educated workers were less likely to telework before the crisis, and disparities have widened

The use of teleworking increased dramatically during the COVID-19 crisis, from 16% of employees to 37% in OECD countries with available data. This saved millions of jobs, but also raised some concerns about work-life balance. Access to teleworking was uneven. 55% of highly-educated workers were able to work from home, against 19% of low-educated workers.

- Before the crisis telework was very low in Italy – involving less than 5% of employees against an OECD average of 16%.
- During the crisis, teleworking reached 40% in Italy but access to it was particularly unequal across educational groups.
- The share working from home in April 2020 was over 60% among workers with a university degree, but remained negligible among those with less than high school education.
- The share of workers with primary education that had to stop working was 58% in Italy – 20 percentage points higher than the average.

Figure 2. Who teleworked during the COVID-19 crisis?

Access to telework during the first lockdown by group as a percentage of total workers usually employed before the onset of the crisis



Note: OECD11 is the unweighted average of 11 OECD countries: Australia, Austria, Canada, France, Germany, Italy, New Zealand, Poland, Sweden, the United Kingdom and the United States.

Source: *OECD Employment Outlook 2021*, Chapter 5.

The unprecedented use of job retention schemes helped limit job losses

At the peak of the crisis, job retention schemes supported about 60 million jobs in OECD countries (20% of all jobs), more than 10 times as many as during the global financial crisis; and estimates suggest that they saved up to 21 million jobs. Their take-up decreased to 6% of employment in early 2021. Going forward, support should be maintained in sectors where activity remains restricted, but should be more targeted to viable jobs in sectors that can resume.

- Take-up of JR support in Italy reached a peak of 30% in April 2020 – well above the OECD average of 20% – and remained at 8% in December 2020 – the last month for which data are available.
- As the crisis hit, Italy quickly expanded the coverage of its JR scheme to most firms and sectors. Such enhanced coverage could be maintained in the future to ensure a more equitable distribution of support across firms and workers.
- With the gradual lifting of the firing ban starting in July, providing support for those who are unlikely to return to their previous job becomes even more important. Allowing workers on JR support to receive training could help them increase their productivity in their current job, and hence reduce the risk of job loss, and their employability in other firms. In addition, the voluntary mobility of workers on JR schemes might be encouraged by temporarily reducing employees' social contributions for those who leave the schemes for new jobs.

CONTACTS

Stefano Scarpetta (+33 1 45 24 19 88; stefano.scarpetta@oecd.org) or
Andrea Salvatori (+33 1 45 24 94 56; andrea.salvatori@oecd.org),
 Directorate for Employment, Labour and Social Affairs